

TITLE VI PLAN

Southwest Area Regional Transit District

Revised By Board of Directors: August 30, 2017
Revised by Board of Directors: August 21, 2019
Revised by Board of Directors: August 31, 2022

Title VI Plan Table of Contents

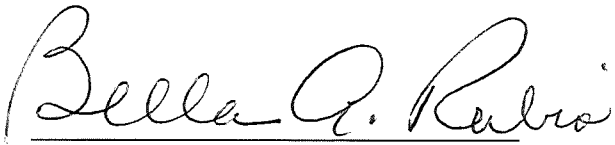
The **Southwest Area Regional Transit District** Title VI plan includes the following elements:

1. Plan Approval and Revision Log
2. Description of Service
3. Policy Statement
4. Notice to the Public
5. Complaint Procedure
6. Complaint Form
7. List of transit related Title VI Investigations, Complaints and Lawsuits
8. Public Participation Plan
9. Language Assistance Plan
10. Minority Representation Table and Description
11. MPO Requirements

Section 1: Title VI Plan Approval

Title VI Plan Adopted on September 22, 2022

Adopted by: SWART Board of Directors

A handwritten signature in black ink, reading "Bella A. Rubio". The signature is written in a cursive style with a large initial "B".

Judge Bella A. Rubio
SWART Board Chairperson

SOUTHWEST AREA REGIONAL TRANSIT DISTRICT

Board Meeting

Thursday, September 22, 2022

713 East Main Street, Uvalde, Texas

10:00 A. M.

I. Call to Order

The meeting was called to order at 10:02 A.M.

II. Roll Call

Roll call was taken, and quorum was established with the following members present:

Judge Bill Mitchell - TEAMS

Bella A. Rubio

Judge Souli A. Shanklin

Christine Cardona-Guerrero for Judge Francisco Ponce

Damiana Guzman for Judge Joel Rodriguez Jr. - TEAMS

III. Public Comment

There was no public comment

IV. Minutes

Discussion and approval of the June 29, 2022, Board of Directors Meeting Minutes. Judge Souli A. Shanklin made a motion to approve the minutes as presented and Judge Bill Mitchell seconded the motion. The motion was carried unanimously.

V. New Business

A. Revised SWART Title VI Plan/Policy

Sarah H. Cook, General Manager, informed the board that the Title VI plan was revised to include updated changes recommended by TxDOT. Judge Souli A. Shanklin made a motion to approve the changes to the Title VI Plan Policy as presented and Judge Bill Mitchell seconded the motion. The motion was carried unanimously.

B. Revised Passenger Handbook Policy

Sarah H. Cook, General Manager, informed the board about the changes done to the Passenger Handbook Policy. Judge Souli A. Shanklin made a motion to approve the changes to the passenger handbook policy as presented and Judge Bill Mitchell seconded the motion. The motion was carried unanimously.

C. Report on Transit Technical Services Program-Financial Analysis

Sarah H. Cook, General Manager, informed the board that SWART is receiving technical assistance services from KFH to analyze our financials. The purpose of the analyzation is to revise our Internal Control Manual to include the small urban changes and an opportunity to seek future financial planning and investments for the company.

D. SWART Financials

a. Report on Bank Account Balances - handout

Laura Herrera, Chief Financial Officer, presented a report on account balances as a handout and informed the board of the current balances in the bank.

b. Report on FY2022 Cash Flow Analysis

Laura Herrera, Chief Financial Officer, presented the board with an updated FY2022 cash flow analysis.

c. Discussion and Possible Action on New Budgets

Laura Herrera, Chief Financial Officer, presented the GY2023 Federal-505, GY2023 State-506, GY2023 TRS-510, GY2023 Elderly/Disabled (Vehicles)-525, GY2023 Regional Planning-515, GY2023 5339 Bus & Bus Facility – Regular-539, GY2023 5339 Bus & Bus Facility – Discretionary -540, GY2023 Rural Discretionary Crystal City Rehabilitation -518, Vehicle Maintenance Equipment -545, GY2023 RTAP Training Activities -508, Vehicle Maintenance Plan-407, Trans Track System -408. Christine Cardona- Guerrero made the motion to approve the new budgets as presented and Judge Souli A. Shanklin seconded the motion. The motion was carried unanimously.

d. Discussion and Possible Action on Budget Revisions

Laura Herrera, Chief Financial Officer, presented the GY 2022 Elderly Disabled 5310 – 525. GY2021 Rural Eagle Pass Fixed Route – 513. Christine Cardona- Guerrero made the motion to approve the budget revisions as presented and Judge Souli A. Shanklin seconded the motion. The motion was carried unanimously.

e. Discussion and Possible Action of Grant Year budget closeout

Laura Herrera, Chief Financial Officer, presented the GY2022 American Relief Program, GY2021 Regional Planning – 5 year, GY2022 APTA – SWIM. Judge Souli A. Shanklin made a motion to approve the budget closeouts as presented and Christine Cardona – Guerrero seconded the motion. The motion was carried unanimously.

f. Discussion and Possible Action of Grant Year Revenue & Expense Reports Ending July 2022

GY2021 CARES Relief Funds – 500, GY2022 Federal Program – 505, GY2022 State Program-506, GY2022 Transit Support (TRS) Program– 510, GY2021 Rural Discretionary – EP Route – 513, GY2022 American Relief Plan (ARP) -514, GY2022 Regional Planning Program – 515, GY2022 Rural Discretionary – EP Property Procurement -516, GY2022 Rural Discretionary – Uvalde Building Rehab -517, GY 2022 APTA – Southwest Initiative for Mobility -520, GY2022 AARP Livable Communities – 521, GY2022 ED Section 5310 Program -525, GY2021 Bus & Bus Facility Section 5339-D Program – 530. Judge Souli A. Shanklin made a motion to approve the revenue and expense reports as presented and Judge Bill Mitchell seconded the motion. The motion was carried unanimously.

g. Discussion and Possible Action on Check Register

Laura Herrera, Chief Financial Officer, presented to the board the check registers for May 2022 thru July 2022. Judge Souli A. Shanklin made a motion to approve the check

registers as presented and Christine Cardona – Guerrero seconded the motion. The motion was carried unanimously.

h. Report on Bank Reconciliations

Laura Herrera, Chief Financial Officer, presented to the board the bank reconciliations for the Employee Savings account for January and February 2022, and for the operating account January and February 2022. Bank reconciliations were approved as presented.

E. Discussion and Possible Action on General Manager's Report

Sarah H. Cook, General Manager read over the General Managers report. Sarah mentioned the activities planned for the next few months and training SWART staff will be attending. Judge Souli A. Shanklin made a motion to approve the general manager's report as presented and Christine Cardona-Guerrero seconded the motion. The motion was carried unanimously.

F. Executive Session - General Manager's Evaluation

G. Discussion and Possible Action on General Manager's Evaluation

The board convened in executive session at 11:02 a.m. and adjourned from executive session at 11:06 a.m. Official action was conducted as they presented the evaluation to Sarah Cook, General Manager. Judge Bill Mitchell made the motion to approve the general manager's evaluation as presented and Christine Cardona- Guerrero seconded the motion. The motion was carried unanimously.

H. ADJOURN

A motion was made to adjourn from Judge Souli A. Shanklin made the motion to adjourn and Judge Bill Mitchell seconded the motion. The motion carried unanimously. The meeting adjourned at 11:15 a.m.

Judge Bill Mitchell, Board Secretary/Treasurer

Title VI Plan Revision Log

Date	Section Revised	Summary of Revisions
08-21-2019	Section 2: Description of Organization and Service Provided	Revised mission and vision statements. Change number of SWART employees.
09-09-2020	English Forms	Added: If information is needed in another language, then please contact 830-278-4155.
09-09-2020	Section 2: Description of Organization and Services Provided	Added: SWART does not contract with a sub-recipient to provide services.
08-31-2022	Section 2: Description of Organization and Services Provided	Revised information to fit current service delivery
09-22-2022	Section 3: Policy Statement	Revised information to fit current demographics and census information.

Section 2: Description of Organization and Service Provided

The Southwest Area Regional Transit District as a recipient of Federal Transit Administration (FTA) grant dollars either directly from FTA or through the Texas Department of Transportation (TxDOT) will comply with the Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d) and the U.S. Department of Transportation implementing regulations

Mission: To provide safe, reliable public transportation with integrity to guide mobility enhancements in support of our communities' quality of life to benefit local economic development.

Vision: Be the leader in quality public transportation in the Southwest Region.

Moto: El Paseo-The Heartbeat of the Southwest Region.

Comprehensive Transit Services

SWART provides rural public transportation, non-emergency medical Medicaid transportation, workforce transportation, and throughout the region. Demand response, fixed routes, deviated routes, door-to-door services, and various routes (both locally and out-of-area) are provided to the general public for a small fee. Scheduling and dispatching of routes are performed centrally with two dispatch office located in the City of Uvalde and the City of Eagle Pass. SWART is unique in its operation due to its in-house mechanics and maintenance facilities located in Uvalde and Eagle Pass. The service is also enhanced due to two multimodal faculties located in Uvalde and Eagle Pass, one transit terminal located in Crystal City, and one Park & Ride Facility located in Uvalde.

Fixed Route Services

Vehicle Load Standards:

Eagle Pass Fixed routes		Average Passenger Capacity			
Vehicle Type	Service Area	Seated	Standing	Total	Maximum Load Factor
Type III Ford E350	Eagle Pass	18	8	26	1.44

Headways (Frequencies):

Vehicle headway is the amount of time between two buses traveling in the same direction on a given route. Currently, all fixed routes for SWART are scheduled at one-hour frequencies. SWARTS Operates a fixed route in eagle Pass. The fixed routes services is offered Monday through Saturday from 9 AM to 6 PM. Hours are extended during the holiday season from November through December.

On-Time Performance (Schedule Adherence):

Among the most important service standard for riders is On-Time Performance or adherence to published schedules.

- A vehicle is considered on-time if it departs a scheduled time point no more than (3) minutes early and no more than (3) minutes late.
- SWART's on-time performance objective is 97%

Transit Amenities:

SWART has fixed stops in place. SWART places shelters and benches where possible throughout the service areas based on where fixed stops are designated (i.e. Wal-Mart, HEB, Malls, etc.). In addition, benches are placed along the routes in safe and accessible areas to assist passengers.

Service Availability Standards:

SWART's fixed routes system operates 2 different routes within the city of Eagle Pass.

Vehicle Assignment Policy:

SWART's fixed route bus service operates 2 vehicles which are all 100% ADA accessible with lifts or ramps. The average age of the fleet is five years.

SWART Staffing

SWART employees anywhere from 30-45 transit related employees. SWART's vehicle fleet inventory is currently at 45 vehicles. A total of revenue vehicles utilized daily ranges from 30-35. SWART traditionally has a spare ratio of 10-15%. SWART has a total of 45 support vehicles as well.

SWART does not contract with a sub-recipient to provide services.

Section 3: Title VI Policy Statement

Policy Statement

The **Southwest Area Regional Transit District**, as a recipient of Federal Transit Administration (FTA) grant dollars either directly from FTA or through the Texas Department of Transportation (TxDOT), will comply with the Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d), the U.S. Department of Transportation implementing regulations, FTA Circular 4702.1B, and TxDOT PTN requirements as specified in Master Grant Agreement, and State Management Plan.

TITLE VI Notice to the Public

The **Southwest Area Regional Transit District's** Notice to the Public is as follows:

Notifying the Public of Rights Under Title VI THE Southwest Area Regional Transit District

- ✓ The **Southwest Area Regional Transit District** operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the **Southwest Area Regional Transit District**.
- ✓ For more information on the Southwest Area Region Transit District's civil rights program, and the procedures to file a complaint, contact 800-499-1617, (TTY 800-4991617); email scook@paseoswart.org; or visit our administrative office at 713 East Main Street, Uvalde, Texas 78801 For more information, visit www.paseoswar.org
- ✓ A complaint may also be filed directly with the:

Texas Department of Transportation, Attn: TxDOT-PTN, 125 E. 11th Street, Austin, TX 78701-2483, or

Federal Transit Administration, Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.
- ✓ If information is needed in another language, contact 800-499-1617.
- ✓ Si se necesita informacion en otro idioma de contacto, 800-499-1617.

The **Southwest Area Regional Transit District's** Notice to the Public is posted in the following locations:
(check all that apply)

- X Agency website: www.paseoswart.org
- X Public office
- X Reception areas
- ☐ Meeting rooms
- X Inside vehicles
- X Rider Guides/Schedules
- ☐ Transit shelters and stations
- ☐ Other, _____

TÍTULO VI Notificación al público

Aviso del Southwest Area Regional Transit District's Superficie al público es el siguiente:

Notificación al público de los derechos bajo el Título VI

Southwest Area Regional Transit District

El suroeste del Área Regional de Tránsito del Distrito opera sus programas y servicios, sin distinción de raza, color y origen nacional, de conformidad con el Título VI de la Ley de Derechos Civiles. Cualquier persona que cree que él o ella ha sido perjudicada por una práctica discriminatoria ilegal bajo el Título VI, puede presentar una queja ante el suroeste Área Regional Transit District.

- Para obtener más información sobre el programa de derechos civiles de la Región del Área de Tránsito del Distrito Sudoeste 's, y los procedimientos para presentar una queja, el contacto 800-499-1617, (TTY 800-4991617); Correo electrónico scook@paseoswar.org. ;O visite nuestra oficina administrativa en 713 East Main Street, Uvalde, Texas 78801 Para obtener más información, visite www.paseoswar.org
- También se puede presentar una queja directamente con:
Departamento de Transporte, la atención de Tejas: TxDOT-PTN, 125 E. 11th Street, Austin, TX 78.701 a 2.483, o Administración Federal de Tránsito, Oficina de Derechos Civiles, Atención: Coordinador del Programa Título VI, Edificio Este, 5^o Piso-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.
- Si necesita información en otro idioma, llame al 800-499-1617.
- Si Se Necesita Informacion En Otro idioma de contacto, 800499-1617.

Aviso del Área Regional de Tránsito del Distrito Sudoeste al público se puede encontrar en los siguientes lugares: *(marque lo que corresponda)*

- X Sitio web de la Agencia: www.paseoswar.org
- X Oficinas públicas
- X Áreas de recepción
- Salas de reuniones
- X Dentro de los vehículos
- X Guías / Horarios
- Refugios y estaciones de tránsito
- Otros, _____

Title VI Complaint Procedure

The **Southwest Area Regional Transit District's** Title VI Complaint Procedure is made available in the following locations: *(check all that apply)*

X Agency website: www.paseoswart.org

X Public office

X Reception areas

☐ Meeting rooms

X Available in appropriate languages for LEP populations, meeting the Safe Harbor Threshold.

☐ Other, _____

Any person who believes she or he has been discriminated against on the basis of race, color, or national origin by the **Southwest Area Regional Transit District** may file a Title VI complaint by completing and submitting the agency's Title VI Complaint Form. Complaint forms can be found at: www.paseoswart.org, or requested at: 713 East Main Street, Uvalde, Texas 78801

The **Southwest Area Regional Transit District** investigates complaints received no more than 180 days after the alleged incident. The **Southwest Area Regional Transit District** will process complaints that are complete.

Once the complaint is received, the **Southwest Area Regional Transit District** will review it to determine if our office has jurisdiction. (A copy of each Title VI complaint received will be forwarded to TxDOT Public Transportation Coordinator within ten (10) calendar days of receipt.) The complainant will receive an acknowledgement letter informing her/him whether the complaint will be investigated by our office.

The **Southwest Area Regional Transit District** has 10 business days to investigate the complaint. If more information is needed to resolve the case, Southwest Area Regional Transit District may contact the complainant.

The complainant has 5 business days from the date of the letter to send requested information to the investigator assigned to the case.

If the investigator is not contacted by the complainant or does not receive the additional information within 5 business days, Southwest Area Regional Transit District can administratively close the case. A case can be administratively closed also if the complainant no longer wishes to pursue their case.

After the investigator reviews the complaint, she/he will issue one of two (2) letters to the complainant: a closure letter or a letter of finding (LOF).

- ✓ A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed.
- ✓ A letter of finding (LOF) summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member, or other action will occur.

If the complainant wishes to appeal the decision, she/he has 5 business days after the date of the letter or the LOF to do so.

A person may also file a complaint directly with the: Texas Department of Transportation, Attn: TxDOT-PTN, 125 E. 11th Street, Austin, TX 78701-2483, or Federal Transit Administration, Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.

If information is needed in another language, then contact 800-499-1617.

Si se necesita informacion en otro idioma de contacto, 800-499-1617.

Procedimiento de Queja del Título VI

Procedimiento de Quejas del Título VI del **Distrito Regional de Tránsito del suroeste de la zona** se pone a disposición en los siguientes lugares: *(marque todo lo que corresponda)*

Sitio web de la Agencia X: www.paseoswart.org

La función pública X

X zonas de recepción

Salas de reuniones

X Disponible en los idiomas apropiados para las poblaciones LEP, reunidos en el umbral de seguridad.

Otros, _____

Cualquier persona que se cree o se le ha discriminado por motivos de raza, color u origen nacional por parte del **suroeste Área Regional Transit District**, puede presentar una queja del Título VI, completando y enviando el Formulario de Quejas del Título VI de la agencia. Los formularios de quejas pueden ser encontrados en: www.paseoswart.org, o solicitados en: 713 East Main Street, Uvalde, Texas 78801

El **suroeste del Área Regional de Tránsito del Distrito** investiga las quejas recibidas no más de 180 días después del supuesto incidente. El **Área Regional de Tránsito del Distrito Sudoeste** procesará quejas que son completos.

Una vez recibida la queja, el **Área Regional de Tránsito del Distrito Sudoeste** la revisará para determinar si nuestra oficina tiene jurisdicción. (Una copia de cada una de las reclamaciones recibidas en el Título VI será enviada al Coordinador de Transporte Público de TxDOT dentro de los diez (10) días calendario de recibida). El reclamante recibirá una carta de reconocimiento informándole si la investigación será investigada por nuestra oficina.

El **suroeste del Área Regional de Tránsito del Distrito** tiene 10 días hábiles para investigar la queja. Si se necesita más información para resolver el caso, el Distrito Regional de Tránsito del Área Sudoeste puede contactar al reclamante.

El reclamante tiene 5 días hábiles a partir de la fecha de la carta para enviar la información solicitada al investigador asignado al caso.

Si el investigador no es contactado por el demandante o no recibe la información adicional dentro de los 5 días hábiles, el Distrito Regional de Tránsito del Área Sudoeste puede cerrar administrativamente el caso. Un caso puede ser administrativamente cerrado también si el demandante ya no desea seguir su caso.

Después de que el investigador revise la queja, emitirá una de las dos (2) cartas al demandante: una carta de cierre o una carta de hallazgo (LOF).

- Una carta cierre resume las acusaciones y afirma que no hubo una violación del Título VI y que el caso se cerrará.
- Una carta de encontrar (LOF) resume las alegaciones y las entrevistas sobre el supuesto incidente, y explica si posibles medidas disciplinarias, se producirá una formación adicional del miembro del personal, u otra acción.

Si el querellante desea apelar la decisión, tiene 5 días hábiles después de la fecha de la carta o del LOF para hacerlo.

Una persona puede también presentar una queja directamente con: Departamento de Transporte de Texas, a la atención de: TxDOT-PTN, 125 E. 11th Street, Austin, TX 78701-2483, o Administración Federal de Tránsito, Oficina de Derechos Civiles, Atención: Title VI Program Coordinador, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.

.Si se necesita informacion en otro idioma de contacto, 800-499-1617

Title VI Complaint Form

The **Southwest Area Regional Transit District's** Title VI Complaint Procedure is made available in the following locations: *(check all that apply)*

- X Agency website
 X Hard copy in the central office
 X Available in appropriate languages for LEP populations, meeting the Safe Harbor Threshold. ☐
 Other, _____

Section I:				
Name:				
Address:				
Telephone (Home):			Telephone (Work):	
Email Address:				
Accessible Format Requirements?	Large Print		Audio Tape	
	TDD		Other	
Section II:				
Are you filing this complaint on your own behalf?			Yes*	No
*If you answered "yes" to this question, go to Section III.				
If not, please supply the name and relationship of the person for whom you are complaining:				
Please explain why you have filed for a third party: _____				
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.			Yes	No
Section III:				
I believe the discrimination I experienced was based on (check all that apply):				
<input type="checkbox"/> Race <input type="checkbox"/> Color <input type="checkbox"/> National Origin				
Date of Alleged Discrimination (Month, Day, Year): _____				
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.				
_____ _____				
Section IV				
Have you previously filed a Title VI complaint with this agency?			Yes	No
Section V				
Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?				
<input type="checkbox"/> Yes <input type="checkbox"/> No				
If yes, check all that apply:				

<input type="checkbox"/> Federal _____ <input type="checkbox"/> Federal _____ <input type="checkbox"/> State _____ _____	Agency: _____ Court <input type="checkbox"/> State Agency _____ Court <input type="checkbox"/> Local Agency _____ _____
Please provide information about a contact person at the agency/court where the complaint was filed.	
Name: _____	
Title: _____	
Agency: _____	
Address: _____	
Telephone: _____	
Section VI	
Name of agency complaint is against: _____	
Contact person: _____	
Title: _____	
Telephone number: _____	

If this form is needed in a different language, please contact the General Manager at 830-278-4155.

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date required below

Signature	Date

Please submit this form in person at the address below, or mail this form to:

Southwest Area Regional Transit District Sarah Hidalgo-Cook, CCTM, General Manager
713 East Main Street
Uvalde, Texas 78801
830-278-4155 x 3009 or 800-499-1617 x 3009 scook@paseoswart.org

If information is needed in another language, then please contact 830-278-4155.
 Si necesita información en otro idioma, comuníquese al 830-278-4155.

Formulario de Queja del Título VI

Procedimiento de Quejas del Título VI del Distrito Regional de Tránsito del suroeste de la zona se pone a disposición en los siguientes lugares: *(marque todo lo que corresponda)*

X Sitio web de la Agencia

X copia dura en la oficina central

X disponible en los idiomas apropiados para las poblaciones LEP, reunidos en el umbral de seguridad.

Otros, __

Sección I:			
Nombre:			
Dirección:			
Teléfono (casa):		Teléfono (Trabajo):	
Dirección de correo electrónico:			
Requisitos de formato accesible?	Impresión grande	Cinta de audio	
	TDD	Otro	
Sección II:			
¿Está presentando esta queja en su propio nombre?	Sí*	No	
* Si respondió "sí" a esta pregunta, vaya a la Sección III.			
En caso contrario, sírvase indicar el nombre y la relación de la persona por la que se queja:			
Por favor, explique por qué ha presentado un tercero:			
Por favor, confirme que ha obtenido el permiso de la parte agraviada si está presentando en nombre de un tercero. Sí No			
Sección III:			
Creo que la discriminación que experimenté se basó en (marque todos los que apliquen):			
<input type="checkbox"/> Raza <input type="checkbox"/> Color <input type="checkbox"/> Origen Nacional			
Fecha de la supuesta discriminación (mes, día, año): _____			
Explique lo más claramente posible lo que sucedió y por qué cree que fue discriminado. Describa a todas las personas involucradas. Incluya el nombre y la información de contacto de la persona (s) que discriminó (si se conoce), así como nombres e información de contacto de cualquier testigo. Si necesita más espacio, utilice la parte posterior de este formulario.			
_____ _____ _____			
Sección IV			
¿Ha presentado anteriormente una queja de Título VI con esta agencia?	Sí	No	

Sección V
¿Ha presentado esta queja ante cualquier otra agencia federal, estatal o local, o ante cualquier tribunal federal o estatal? [] Si no
En caso afirmativo, marque todas las que correspondan: [] Agencia Federal: [] Corte federal _ [] Agencia del estado [] Tribunal del Estado _ [] Agencia Local
Proporcione información sobre una persona de contacto en la agencia / tribunal donde se presentó la queja.
Nombre:
Título:
Agencia:
Dirección:
Teléfono:
Sección VI
El nombre de la queja de la agencia está en contra:
Persona de contacto:
Título:
Número de teléfono:

Si este formulario es necesario en otro idioma, por favor comuníquese con el Gerente General al 830-278-4155.

Usted puede adjuntar cualquier material escrito u otra información que considere relevante para su queja.

Firma y fecha requerida abajo

Fecha de firma

Por favor envíe este formulario en persona a la dirección abajo, o envíe este formulario por correo a:

Región del Sudoeste Distrito de tránsito de la región
Sarah Hidalgo-Cook, CCTM, Gerente General
713 East Main Street
Uvalde, Texas 78801
830-278-4155 x 3009 o 800-499-1617 x 3009 Scook@paseoswart.org

List of Transit Related Title VI Investigations, Complaints and Lawsuits

The **Southwest Area Regional Transit District** maintains a list or log of all Title VI investigations, complaints, and lawsuits, pertaining to its transit-related activities.

Check One:

X There have been no investigations, complaint and/or lawsuits filed against us since the last plan submission.

There have been investigations, complaints and/or lawsuits filed against us. *See list below. Attach additional information as needed.*

	Date (Month, Day, Year)	Summary (include basis of complaint: race, color, or national origin)	Status	Action(s) Taken
Investigations				
1.				
Lawsuits				
1.				
Complaints				
1.				

Public Participation Plan

Public Participation Plan

Sub recipient:	Southwest Area Regional Transit District		
Contact Person:	Sarah Cook	Signature:	<i>Sarah H. Cook</i>
		Date:	07-31-2022

Strategies and Desired Outcomes

To promote inclusive public participation, the **Southwest Area Regional Transit District** will use its resources available to employ the following strategies, as appropriate:

- ✓ Provide for early, frequent, and continuous engagement by the public.
- ✓ Expand traditional outreach methods. Think outside the box: go to hair salons, barbershops, street fairs, faith-based institutions, libraries, etc.
- ✓ Select accessible and varied meeting locations and times
- ✓ Employ different meeting sizes and formats
- ✓ Provide childcare and food during meetings, if possible.
- ✓ Use social media in addition to other resources as a way to gain public involvement
- ✓ Use radio, television, or newspaper ads on stations and in publications that serve LEP populations. Outreach to LEP populations may also include audio programming available on podcasts.

Documented Public Outreach

The direct public outreach and involvement activities conducted by the **Southwest Area Regional Transit District** will be summarized in the table below. Efforts include *meetings, surveys, focus groups, etc.*

Information pertinent to each event and/or activity will be provided to TxDOT upon request. Examples include copies of: meeting announcements, agendas, posters, attendee list, etc.

See Attachment A for Updated Public Outreach Activities

Language Assistance Plan

Plan Components

As a recipient of federal US DOT funding, the **Southwest Area Regional Transit District** is required to take reasonable steps to ensure meaningful access to our programs and activities by limited-English proficient (LEP) persons.

Limited English Proficient (LEP) refers to persons for whom English is not their primary language and who have a limited ability to read, write, speak or understand English. This includes those who have reported to the U.S. Census that they speak English less than very well, not well, or not at all.

The **Southwest Area Regional Transit District's** Language Assistance Plan includes the following elements:

- Item #1: The results of the *Four Factor Analysis*, including a description of the LEP population(s), served.
- Item #2: A description of how language assistance services are provided by language
- Item #3: A description of how LEP persons are informed of the availability of language assistance service
- Item #4: A description of how the language assistance plan is monitored and updated
- Item #5: A description of how employees are trained to provide language assistance to LEP persons

Four Factor Analysis Methodology

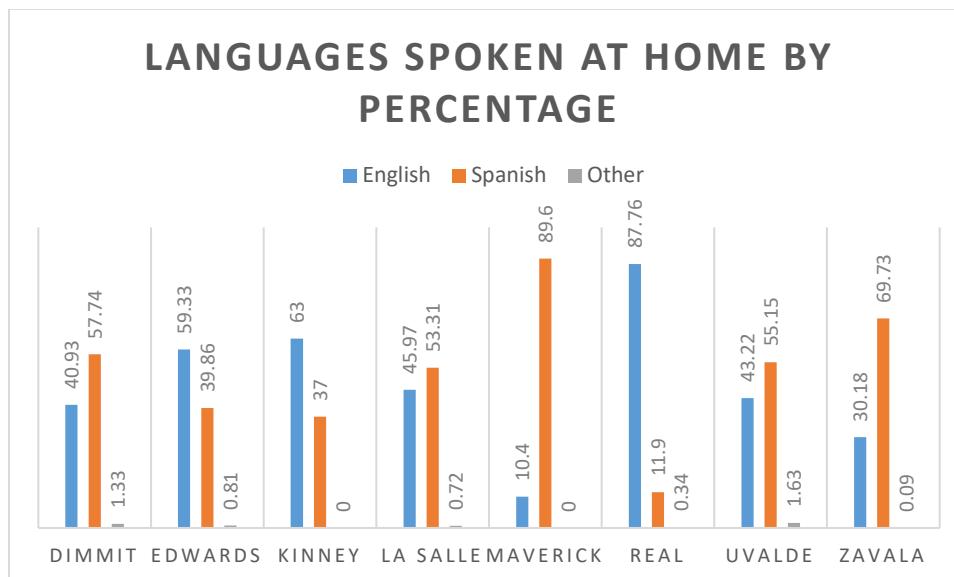
To determine if an individual is entitled to language assistance and what specific services are appropriate, the **Southwest Area Regional Transit District** has conducted a *Four Factor Analysis* of the following areas: 1) LEP Demography, 2) Contact Frequency, 3) Importance of Service, and 4) Resources and Costs.

SWART is the provider of public transportation in the Middle Rio Grande Region (counties of Dimmit, Edwards, Kinney, La Salle, Maverick, Real, Uvalde, and Zavala). SWART has developed this LEP Plan to help identify reasonable steps for providing language assistance to persons with limited English proficiency who wish to access services provided by SWART. As defined in Executive Order 13166, LEP persons are those who do not speak English as their primary language and have limited ability to read, speak, write, or understand English. This plan outlines how to identify a person who may need language assistance, and the ways in which assistance may be provided. In order to prepare this plan, SWART undertook the U.S. Department of Transportation (U.S.DOT) four-factor LEP analysis which considers the following factors:

Factor 1: The number or proportion of LEP persons eligible to be served or likely to be encountered by the program or recipient. In addition to the number or proportion of LEP persons served, the Southwest Area Regional Transit District's will identify:

Most people in the SWART service area are proficient in the English language. Based on 2020 Census 47.60% of the population speak English in the home while 51.79 speak Spanish. Of this Spanish speaking population 94% are dual language speaking both English and Spanish. Other languages spoken in the home totals 0.61%. The service area being approximate to the border of Mexico, 96% of SWART's ridership is of Hispanic origin. Dual language operations is imperative to service the ridership. As SWART also services Mexican Nationals that cross the international boarder in Eagle Pass, 33% of SWART's ridership is made of this population in which they utilize public transit services to access healthcare, employment, higher education, retail, and entertainment. Both Spanish and English are the language of not only choice but a necessity in order to communicate between ridership, employees, and the public. Due to the large Spanish Speaking population, LEP persons are not underserved as all pertinent material is translated into Spanish or offered in Spanish to not only riders, but also to SWART employees.

Languages Spoke at Home by Percentage



Source: U.S. Census Bureau

Factor 2: The frequency with which LEP persons come into contact with the Program. Identifies and assesses the frequency Southwest Area Regional Transit District's staff comes into contact with LEP persons. Examples of contact could include:

The SWART staff reviewed the frequency with which office staff, dispatchers and Vehicle Operators have, or could have, contact with LEP persons. With an average of 200 calls received per day, 72% of the calls were in Spanish. Over an average of 250 riders per day it was determined that 86% of the rides communicated either in Spanish or both English and Spanish. SWART dispatching/scheduling staff, Vehicle Operators, trainers, Vehicle Technicians, and administrative and management are bilingual in English and Spanish.

Factor 3: The nature and importance of the program, activity, or service provided by the program to people's lives. Generally speaking, the more important the program, the more frequent the contact and the likelihood that language services will be needed.

There is a large geographic concentration of Spanish speaking individuals in the SWART service area. Although there is an overwhelming majority of the population that speaks English or speaks another language such as Spanish; those that speak English speak English "very well" or "well.". SWART staff is most likely to encounter LEP individuals through office visits, phone conversations and notifications from the office of impacts on services and fare increases.

Factor 4: The resources available to the recipient for LEP outreach, as well as the costs associated with that outreach. Resource and cost issues can often be reduced by technological advances, reasonable business practices, and the sharing of language assistance materials and services among and between recipients, advocacy groups, LEP populations and Federal agencies. Large entities and those entities serving a significant number of LEP persons should ensure that their resource limitations are well substantiated before using this factor as a reason to limit language assistance.

SWART reviewed its available resources that could be used for providing LEP assistance. SWART utilizes the bi-lingual managers to translate documents into a Spanish translation if needed. Utilizing the resources of 211 InfoLine to collect information on language barriers is another option. 211 InfoLine has a very good language assistance program since they are a major resource in delivering non-emergency information services to the state's population. Based on the four-factor analysis, SWART developed its Language Assistance Plan (LAP) as outlined in the following section. The cost of SWART's efforts to develop documents in other languages will have an estimated cost between \$1,000 to \$3,000. Such costs are derived from staff time translating the documents and printing/reproduction of the documents. Such costs will be covered by SWART as an administrative expense in its annual budget.

Language Assistance Plan

Plan Outline:

How SWART staff may identify a person who needs language assistance:

1. Examine records to see if requests for language assistance have been received in the past, either at meetings or over the phone to determine whether language assistance might be needed at future events or meetings.
2. Have staff person greet participants as they arrive to SWART sponsored events. By informally engaging participants in conversation it is possible to gauge each attendee's ability to speak and understand English.
3. Translate all communication with clientele to read English and Spanish. This includes SWART website, brochures, client policies, flyers, posters, and signs on vehicles, letters, memorandums, and any written form of communication.
4. Translate all agency communication to its employees to read English and Spanish. This includes SWART policies, reminders, letters, memorandums, flyers, and other forms of written communication.
5. Make trainings available in Spanish for those employees needing such translation.

Language Assistance Measures

There are various ways in which SWART staff responds to LEP persons, whether in person, by telephone or in writing.

- Post the SWART Title VI Policy and LEP Plan on the agency website: www.paseoswart.org
- To the extent feasible, assign bilingual staff for community events, public hearings and Board of Directors meetings and on the customer service phone lines.
- Survey Vehicle Operators, Administrative and Management Staff, Dispatcher/Schedulers, Vehicle Technicians, and Trainers annually and Operational Managers related to their experience and contact with LEP persons during the previous year.

Staff Training

The following training will be provided to SWART staff:

1. Information on SWART Title VI Procedures and LEP responsibilities.
2. Description of language assistance services offered to the public.
3. Use of Language Identification Flashcards if applicable.
4. Documentation of language assistance requests.

Providing Notice to LEP Persons/Outreach Techniques

When staff prepares a document or schedules a meeting, for which the target audience is expected to include LEP individuals, documents, meeting notices, flyers, and agendas will be printed in an alternative language based on the known LEP population. Flyers shall be put in buses, the transit station, satellite offices and terminals, and other main transfer points in our service areas. Announcements will be posted on SWART's website and in the local newspaper.

Monitoring and Updating the LEP Plan

SWART will update the LEP plan as required by U.S.DOT. At minimum, the plan will be reviewed and updated when it is clear that higher concentrations of LEP individuals are present in the SWART service area. Updates include the following:

- How the needs of LEP persons have been addressed.
- Determine the current LEP population in the service area.
- Determine as to whether the need for translation services has changed.
- Determine whether local language assistance programs have been effective and sufficient to meet the needs.
- Determine whether SWART's financial resources are sufficient to fund language assistance resources as needed.
- Determine whether SWART has fully complied with the goals of this LEP Plan.
- Determine whether complaints have been received concerning SWART's failure to meet the Limited English Proficient (LEP) Resource Materials:

“I Speak” Language Identification Card”

Log of LEP Encounters

Date	Time	Language Spoken By Individual (if available)	Name and Phone Number of Individual (if available)	Service Requested	Follow Up Required	Staff Member Providing Assistance	Notes

Minority Representation Information

Recipients that have transit-related, non-elected planning boards, advisory councils or committees, or similar committees, the membership of which is selected by the recipient, must provide a table depicting the racial breakdown of the membership of those committees, and a description of efforts made to encourage the participation of minorities on such committees.

Mark this Box if you speak...	Language Identification Chart	Language
	Mark this box if you read or speak English	English
	Marque esta casilla si lee o habla español	Spanish
	Kos lub voj no yog koj paub twm thiab hais lus Hmoob	Hmong
	如果说中国在方框内打勾	Chinese
	Xin ñaùnh daáu vaøo oâ naøy neáu quyù vò bieát ñoïc vaø noui ñõõic Vieät Ngõõ.	Vietnamese
	당신이한국어말할경우이 상자를 표시	Korean
	Markahan itong kuwadrado kung kayo ay marunong magbasa o magsalita ng Tagalog.	Tagalog
	Kreuzen Sie dieses Kästchen an, wenn Sie Deutsch lesen oder sprechen	German
	Отметить этот флажок, если вы говорите по-русски	Russian
	Означите ову кућицу ако говорите српски	Serbian
	आप ह दि ी बोलते ैं तो इस बक्से को चिह्नित करें	Hindi
	پر نشان لگائیں تو اس باکس بولتے ہیں اردو اگر آپ	Urdu

Guidance: If you don't have a non-elected transit-related board, committee, or council, then leave

the table below blank, and in section B write that there are no non-elected transit-related boards, committees, or councils.

A. Minority Representation Table

Table Depicting Membership of Board, Committees, Councils, Broken Down by Race

Body	Caucasian	Hispanic	African American	Asian American	Native American	Other
Population	21.25%	72.71%	1.85%	.95%	1.84%	1.1%
Citizens Advisory Council	11.76%	88.24%	0.0%	0.0%	0.0%	0.0%

B. Efforts to Encourage Minority Participation

The Southwest Area Regional Transit District understands diverse representation on committees, councils and boards results in sound policy reflective of its entire population. As such, the Southwest Area Regional Transit District encourages participation of all its citizens. As of January 2014, all races residing in the Southwest Area Regional Transit District were represented on the transit-related committees/ councils. As vacancies on boards, committees and councils become available, the Southwest Area Regional Transit District twill make efforts to encourage and promote diversity. To encourage participation on its boards, committees and councils, the Southwest Area Regional Transit District will continue to reach out to community, ethnic and faith-based organizations to connect with all populations. In addition, the Southwest Area Regional Transit District will use creative ways to make participating realistic and reasonable. Such as, scheduling meetings at times best suited to its members and providing transportation and childcare, if needed for its members.

SWART Minority Representation Data Collection Form

Southwest Area Regional Stakeholders Council

June 28, 2022

Dear Member,

As the Southwest Area Regional Transit District is a recipient of federal funds, we are required under Title VI of the Civil Rights statute to ascertain the racial/ethnic make-up of any non-elected boards, commissions, councils, etc.

Data from this section is used for statistical and reporting purposes. The information may be subject to disclosure under federal or state law or rule.

Anti-Discrimination Notice

It is unlawful for the Southwest Area Regional Transit District to fail or refuse to provide services, access to services or activities, or otherwise discriminate against an individual because of an individual's race, color, religion, sex, national origin, disability or veteran status.

As a council under the jurisdiction of the Southwest Area Regional Transit District, we invite council members to voluntarily self-identify their race/ethnic district in order for us to comply with FTA Title VI regulations. This information will be used according to the provisions of applicable federal and state laws, executive orders, and regulations, including those requiring the information to be summarized and reported to the federal government for civil rights enforcement purposes.

Race/Ethnic district

If you choose to self-identify, please mark the one box describing the race/ethnic district category with which you primarily identify:

___ Asian or Pacific Islander: All persons having origins in any of the peoples of the Far East, Southeast Asia, the Indian subcontinent, or the Pacific Islands. This area includes, for example, China, Japan, Korea, the Philippine Islands and Samoa.

___ Black and/or African American (not of Hispanic origin): All persons having origins in any of the Black racial groups of Africa.

___ Hispanic: All persons of Mexican, Puerto Rican, Cuban, Central or South American, or other Spanish culture or origin, regardless of race.

___ American Indian or Alaskan Native: All persons having origins in any of the original peoples of North America, and who maintain cultural identification through tribal affiliation or community recognition.

___ Caucasian (not of Hispanic origin): All persons having origins in any of the original peoples of Europe, North Africa, or the Middle East.

Signature/Date

If information is needed in another language, then please contact 830-278-4155.

Southwest Regional Transportation Planning Advisory Stakeholders' Committee

Name	Organization	Seat
Sarah Cook	SWART	Rural Transit District
Jesus Urbano	City of Del Rio	Rural Transit District
Elba Martinez	TxDOT	TxDOT Representative
Nora Aviles	TDADS	TDADS Representative
Monica Gonzales	TDARS	TDARS Representative
Michael Camarillo	MRGDC	MRGDC
Diana Cruz-Montoya	Maverick County Veterans	Rep of Veterans Association
Jose Salinas	Avance	Rep of Education Institution
Mariano Pargas	County of Uvalde	Rep of Law Enforcement
Jennifer Gilliland	Uvalde, Texas	Rep of ADA Consumer
Tamar Cook	Alamo Ambulance Service	Rep of a Private Provider
Judge Bill Mitchell	Uvalde County	Rep of a Public Official
Carmen Martinez	Hill County MHDD	Rep of Regional MHDD
Christina Arizmendi	Amistad Nursing Home & Rehab	Rep of Private Sector
Pastor Dino Espinosa	Templo Emanuel	Rep of Faith Based Organization
Lupe Vela	Community Health Development Inc.	Rep of Medical Facility/KDC
Tony Luna	Uvalde, Texas	Rep of Public Transit Consumer

SWART Title VI Public Outreach Form

February - December 2020

Event Date	Southwest Area Regional Transit District Staffer(s)	Event	Date Publicized and Communication Method (Public Notice, Posters, Social Media)	Outreach Method (Meeting, Focus Group, Survey, etc).	Notes (Meeting size and format, location, Number of Attendees, etc.)
02/1-28/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART and Census2020 information.	Visited agencies by walk in method to SWART 8 servicing counties with SWART / Census2020 information.	A total of 44 agencies received SWART and census 2020 Information
2/13/2020	Maria Camacho Mobility Management Specialist	SWART/CENSES 2020 Presentation	Contacted Mrs. Cynthia Gomez, to set up presentation.	Leona Apartments, Uvalde TX. Residents Group Presentation	6 Residents, Mrs. Gomez. (Total 7) PP presentation in Mrs. Gomez Conference room.
2/20/2020	Maria Camacho Mobility Management Specialist	SWART/CENSES 2020 Presentation	Contacted Mrs. Antonia Medina, to set up presentation.	CPLC Head Start Center Crystal City Tx. Parents Presentation,	10 Parents attended for SWART/Census 2020 Presentation at center parent meeting room.
2/26/2020	Maria Camacho Mobility Management Specialist	SWART/CENSES 2020 Presentation	Contacted Mrs. Berta A Barro, to set up presentation.	LBJ Kids Are First Head Start Center, Eagle Pass TX. Parents Presentation	21 Parents attended for SWART/Census 2020 Presentation at center parent meeting room.
2/26/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Presentation	Contacted Mrs. Chasity Marin to set up presentation.	Uvalde Housing Authority, Uvalde Tx. Resident presentation.	10 Residents attended the meeting and presentation at the Housing meeting center.
03/04/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted Mrs. Patricia Maldonado by email and to set up a presentation and provided packages of SWART and Census 2020 information for center parents take home packages.	Kids Are First Seco Mines Center in Eagle Pass Tx. Did a Presentation and packages for parents take home.	20 parents were present in presentation and 60 parents' packages are distributed for parents to take home and review.
03/11/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Was invited to participate and present SWART and Census 2020 information on the TEAMS Uvalde Group Meetings.	TEAMS is a community of agencies around the Uvalde area. It allowed SWART to participate and present information to agencies.	20 agencies were present in the meeting.
03/1-31/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART and Census2020 information.	Visited agencies by walk in in SWART 8 servicing counties with SWART / Census2020 information.	A total of 20 agencies were visited to provide them with SWART and census 2020 Information
03/12/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted Mrs. Jeana Cuellar Presentation to parents and provided packages of SWART and Census 2020	Kids Are First Workforce Center, in Cotulla Tx. Parents take home informative packages.	15 parents were present for presentation and 42 parents' packages are distributed for parents to take home and review.

(After March all in person presentations were cancelled due to pandemic, Zoom Presentations were done)

SWART Title VI Public Outreach Form

			information for center parents take home packages.		
04/1-30/20	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART and Census2020 information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	A total of 29 agencies received emails with SWART and census 2020 Information
04/1-30/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies and clients by social media . To introduce community agencies with the SWART and Census2020 information.	Due to Covid19 at its highest numbers the use of social media (FB, Twitter, Nextdoor, Text, and Chats) was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	A total of 52 contacts were done by Social Media platform with SWART and census 2020 Information
05/1-30/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART and Census2020 information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	A total of 20 agencies received emails with SWART and census 2020 information
05/1-30/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies and clients by social media . To introduce community agencies with the SWART and Census2020 information.	Due to Covid19 at its highest numbers the use of social media (FB, Twitter, Nextdoor, Text, and Chats) was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	A total of 39 contacts were done by Social Media platform with SWART and census 2020 Information
06/03/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted Mrs. Gardenia Supervisor of HOPE Center by email and was allowed to present SWART and Census 2020 information for center clients for food drive .	HOPE Center is a community agency that provides information of all surrounding services available.	200 flyers of SWART and Cesus2020 were distributed during Brackettville Kinney County food drive.
06/24/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Provided PPE and SWART/Census 2020 packages to all vehicle's operators for clients	SWART Vehicle Operators presented packages to clients that use SWART Services.	200 packages were distributed by all vehicle operators. .
07/15/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Was invited to participate and present SWART and Census 2020 information on the TEAMS Uvalde Zoom Meetings.	TEAMS is a community of agencies around the Uvalde area. It allowed SWART to participate and	15 agencies were present in the meeting.

SWART Title VI Public Outreach Form

(After March all in person presentations were cancelled due to pandemic, Zoom Presentations were done)

				present information to agencies.	
07/1-30/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART and Census2020 information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	A total of 41 agencies received emails with SWART and census 2020 Information
07/1-30/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies and clients by social media . To introduce community agencies with the SWART and Census2020 information.	Due to Covid19 at its highest numbers the use of social media (FB, Twitter, Nextdoor, Text, and Chats) was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	A total of 1120 contacts were done by Social Media platform with SWART and census 2020 Information
08/1-30/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART and Census2020 information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	A total of 7 agencies received emails with SWART and census 2020 Information
07/1-30/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies and clients by social media . To introduce community agencies with the SWART and Census2020 information.	Due to Covid19 at its highest numbers the use of social media (FB, Twitter, Nextdoor, Text, and Chats) was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	A total of 1720 contacts were done by Social Media platform with SWART and census 2020 Information
08/11//2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Was invited to participate at Centro de Salud Drive Up Health Fair . to present SWART and Census 2020 information.	The Centro De Salud Health Center in Crystal City allowed SWART to participate with the Drive Thru Back To School.	150 packages were distributed to Crystal City Residents.
08/13//2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Was invited to participate at Our Health Fair Drive Thru Back to School. to present SWART and Census 2020 information.	Our Health Medical Center in Uvalde allowed SWART to participate with the Drive Thru Back to School.	200 packages were distributed to Uvalde Residents.
08/22//2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Was invited to participate at Centro de Milagros Church Back to School Event and present SWART and Census 2020	The Centro De Salud Milagros Church in Crystal City allowed SWART to participate with the Drive Thru Back to School event.	150 packages were distributed to Crystal City Residents.

(After March all in person presentations were cancelled due to pandemic, Zoom Presentations were done)

SWART Title VI Public Outreach Form

			information. Drive Thru.		
08/24//2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	The Supervisor of the Vida Adult Daycare Center allowed SWART to Drop off PPE and SWART/Census 2020 information.	The Vida Adult Daycare Center in Crystal City allowed SWART to provide their client with PPE and information from SWARTS/Census2020	30 packages were distributed to Crystal City Residents.
08/28//2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Was invited to participate in the Family Services Back to School Drive Thru Event to present SWART and Census 2020 information.	The Family Assistance Service of Crystal City allowed SWART to participate with the Drive Thru Back to School.	100 packages were distributed to Crystal City Residents.
09/09/2020	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate and present SWART information on the TEAMS Uvalde Zoom meetings.	TEAMS is a community of agencies around the Uvalde area. It allowed SWART to participate and present up to date Census2020 information	10 agencies were present in the meeting.
09/1-30/20	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 13 agencies received emails with SWART Information
09/15/2020	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Due to Covid19, SWART clients were contacted by a phone bank to inform them of SWART Updates	A phone bank calls were set up to inform clients.	267 clients were informed.
10/13/2020	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Due to Covid19, SWART clients were contacted by a phone bank to inform them of SWART Information	A phone bank calls continued to inform clients.	10 clients were informed.
10/14/2020	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited by email to participate at the Maverick County Hospital Think Pink Awareness Drive Thru Event. .	The Eagle Pass Maverick Hospital allowed SWART to Participate on Drive thru Think Pink Cancer Awareness event.	200 SWART flyers were given out.
10/1-30/20	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 8 agencies received emails with SWART Information
11/1-30/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies and clients by social media . To introduce community agencies	Due to Covid19 at its highest numbers the use of social media (FB, Twitter, Nextdoor,	A total of 56 contacts were done by Social Media platform with

SWART Title VI Public Outreach Form

(After March all in person presentations were cancelled due to pandemic, Zoom Presentations were done)

			with the SWART and Census2020 information.	Text, and Chats) was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	SWART and census 2020 Information
11/1-30/20	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 19 agencies received emails with SWART Information
12/8/2020	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited by email to participate in the Workforce Virtual Community Resource Event.	The Dimmit County MRGDC Workforce presented a community wide event. The event was done with a virtual platform of booths of agencies attending.	279 Participants were visiting the virtual booths.
12/1-30/2020	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART and Census2020 information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	A total of 23 agencies received emails with SWART Information
12/1-31/2020	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Contacted agencies and clients by social media . To introduce community agencies with the SWART and Census2020 information.	Due to Covid19 at its highest numbers the use of social media (FB, Twitter, Nextdoor, Text, and Chats) was send out to agencies around the 8 servicing counties with SWART / Census2020 information.	A total of 112 contacts were done by Social Media platform with SWART and census 2020 Information

SWART Title VI Public Outreach Form

January - December 2021

Event Date	Southwest Area Regional Transit District Staffer(s)	Event	Date Publicized and Communication Method (Public Notice, Posters, Social Media)	Outreach Method (Meeting, Focus Group, Survey, etc).	Notes (Meeting size and format, location, Number of Attendees, etc.)
01/1-31/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 14 agencies received emails with SWART information
01/6/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Participated on a Webex linked online meeting concerning southcentral Texas 5310 Elderly/Disable. SWART information was shared.	Online meeting of transit agencies for southcentral area. SWART information was shared.	A total of 22 participants received SWART Information
01/22/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Participated on an online meeting concerning southcentral RCTP. SWART information was shared.	Online meeting of transit agencies for southcentral area. SWART information was shared.	Attendees 29, webinar was for an update and feedback on the RCTP Transportation service. SWART Information was shared.
1/28/2021	Maria Camacho Mobility Management Specialist	SWART Information Presentation	SWART Strategic Planning Workshop in person Presenter Mrs. Meredith Greene	In person SWART workshop training.	Attendees 7, SWART Planning conference, review, update, and compile SWART upcoming program <u>strategic plan</u> .
01/1-31/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies and clients by social media . To introduce community agencies with the SWART information.	Due to Covid19 at its highest numbers the use of social media (FB, Twitter, Nextdoor, Text, and Chats) was send out to agencies around the 8 servicing counties with SWART information.	A total of 59 contacts were done by Social Media platform with SWART Information
02/1-28/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies and clients by social media . To introduce community agencies with the SWART information and free Covid 19 vaccination rides.	Due to Covid19 at its highest numbers the use of social media (FB, Twitter, Nextdoor, Text, and Chats) was send out to agencies around the 8 servicing counties with SWART information.	A total of 232 contacts were done by Social Media platform with SWART Information
2/04/2021	Maria Camacho Mobility Management Specialist	SWART Information Presentation	Participated on the Thriving Together webinar . Offered by Ministries Health Services.	Webinar from Health service and offered information of SWART free Covid 19 vaccination Transportation	Attendees 19, SWART participated on Methodist Health Ministries webinar online event. _

SWART Title VI Public Outreach Form

02/1-28/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 15 agencies were visited to provide them with SWART and Information
03/1-30/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 53 agencies were visited to provide them with SWART and Information
02/1-30/2022	Maria Camacho Mobility Management Specialist	swart Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information and free Covid 19 vaccination rides.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 4 agencies received emails with SWART information
02/1-31/2022	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 42 agencies were visited to provide them with SWART and Information
04/1-31/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies and clients by social media . To introduce community agencies with the SWART information and free Covid 19 vaccination rides.	Due to Covid19 at its highest numbers the use of social media (FB, Twitter, Nextdoor, Text, and Chats) was send out to agencies around the 8 servicing counties with SWART information.	A total of 241 contacts were done by Social Media platform with SWART Information
4/07/2021	Maria Camacho Mobility Management Specialist	SWART Information Presentation	Attended the Mobilizing transit and public health zoom webinar .	In person SWART workshop training.	Attendees 34, Webinar consisted of two transit systems that have developed innovative collaborations with public health to assist with COVID-19 vaccinations
05/1-30/2021	Maria Camacho Mobility Management Specialist	swart Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information, SWART Transportation Needs Survey and free Covid 19 vaccination rides.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 16 agencies received emails with SWART information
05/1-30/2021	Maria Camacho Mobility Management Specialist	swart Information provided to Agencies	Contacted agencies and clients by social media . To introduce community agencies with the SWART information SWART Transportation Needs Survey and free Covid 19 vaccination rides.	Due to Covid19 at its highest numbers the use of social media (FB, Twitter, Nextdoor, Text, and Chats) was send out to agencies around the 8 servicing counties with SWART information.	A total of 234 contacts were done by Social Media platform with SWART Information
05/07/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Was invited to participate in the Crystal City ISD Community Drive Thru Event .	Participated in the Community Event and provided SWART information and free Covid 19 vaccination rides	200 attendees were present and provide them with SWART information, SWART Transportation Needs Survey and free Covid 19 vaccination rides.

SWART Title VI Public Outreach Form

05/11/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Eagle Pass Eagle Pass Chamber of Commerce Career Expo in person event.	Participated in the career expo in person and provided SWART information SWART Transportation Needs Survey and free Covid 19 vaccination rides.	A total of 25 agencies attended and 125 attendees were present and provide them with SWART and Information
06/1-30/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails. To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 10 agencies received emails with SWART information, SWART Transportation Needs Survey and free Covid 19 vaccination rides.
06/1-30/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information, SWART Transportation Needs Survey and free Covid 19 vaccination rides.	A total of 33 agencies were visited to provide them with SWART and Information
06/07/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Set up the SWART 9 th Anniversary Event Celebration. Drive Thru event. introduced the SWART information and free Covid 19 vaccination rides.	Due to Covid19 at its highest numbers the use SWART 9 th Anniversary was organized as Drive Thru. All clients received PPE and gift from SWART.	A total of 250 clients and community members from Uvalde and Eagle Pass joined SWART Celebration.
07/1-30/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails. To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information, SWART Transportation Needs Survey and free Covid 19 vaccination rides.	A total of 9 agencies received emails with SWART information
07/1-30/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 29 agencies were visited to provide them with SWART and Information, SWART Transportation Needs Survey and free Covid 19 vaccination rides.
07/02/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies and free Covid 19 vaccination rides provided to Agencies	Contacted Mrs. Patricia Maldonado by email and to set up a presentation and was allowed to participate on Kids Are First Parent Meeting.	Kids Are First Learning Center in Carrizo Springs. Did a Presentation for parents on their monthly parents meeting.	15 parents were present in presentation and gave 20 parents' packages with SWART Information, SWART Transportation Needs Survey and free Covid 19 vaccination rides to distributed for parents to take home and review.

SWART Title VI Public Outreach Form

07/03/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate on the 4 th of July Parade in La Salle County in Cotulla Tx.	The parade was set up for La Salle County agency to present their agencies information, SWART Transportation Needs Survey and free Covid 19 vaccination rides.	A total of 150 flyers and incentive were distributed at the parade for residents.
07/16/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Was invited to participate in the Crystal City 211 MRGDC Kids Event.	Participated in the Zavala 211 Kids event and provided SWART information, SWART Transportation Needs Survey and free Covid 19 vaccination rides.	30 families stopped at SWART Booth. Flyers and goodie given away to kids and adults.
07/16/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies and free Covid 19 vaccination rides provided to Agencies	Contacted Mrs. Patricia Maldonado by email and to set up a presentation and was allowed to participate on Kids Are First Parent Meeting.	Kids Are First Learning Center in Carrizo Springs. Did a Presentation for parents on their monthly parents meeting.	15 parents were present in presentation and gave 20 parents' packages with SWART Information, SWART Transportation Needs Survey and free Covid 19 vaccination rides to distributed for parents to take home and review.
08/1-31/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 9 agencies received emails with SWART information
08/1-31/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 50 agencies were visited to provide them with SWART and Information08
08/13/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate at the Centro De Salud Drive Thru Health Fair in Crystal City.	SWART set up a booth at the fair. Crystal City residents were presented with PPE, informative flyers and incentives.	A total of 250 clients and community members from Uvalde and Eagle Pass joined SWART Celebration.
08/18/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate and present SWART information on the TEAMS Uvalde Group Meetings .	TEAMS is a community of agencies around the Uvalde area. It allowed SWART to participate and present information to agencies.	6 agencies were present in the meeting.
08/24/2021	Maria Camacho Mobility Management Specialist	SWART/Census 2020 Information provided to Agencies	Was invited to do a presentation of SWART Information at the Vista Verde Housing Authority in Cotulla TX, La Salle County.	The presentation consisted of informative flyers and incentive for the Vista Verde residents.	10 Housing residents were present in the for the presentation.

SWART Title VI Public Outreach Form

09/1-30/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 12 agencies received emails with SWART information
09/1-30/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 55 agencies were visited to provide them with SWART and Information
09/08/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to do a child reading and presentation to parents at El Progreso Library in Uvalde TX.	Provided a child reading and presented SWART information to present information to agencies.	15 were present at the library for presentation.
09/14/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited participate in the Sabinal Food Distribution and present SWART flyers to Sabinal residents.	The Sabinal food Distribution was Drive Thru. SWART presented SWART information to residents picking up commodities.	95 families drove up to pick up commodities.
10/1-31/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 8 agencies received emails with SWART information
10/1-31/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 50 agencies were visited to provide them with SWART and Information
10/14/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate and present SWART and free covid 19 vaccination rides information on the TEAMS Uvalde Zoom Meetings.	TEAMS is a community of agencies around the Uvalde area. It allowed SWART to participate and present information to agencies.	18 agencies were present in the meeting.
10/28/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate at the 2 nd Annual Crystal City Block party .	The annual Block Party was set up as a community agency gathering to share information with community.	25 agencies were present in the meeting.
11/1-30/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 8 agencies received emails with SWART information11
11/1-30/2021	Maria Camacho Mobility	SWART Information and free Covid 19	Contacted agencies by walk in to introduce	Visited agencies by walk in in SWART 8	A total of 57 agencies were visited to provide

SWART Title VI Public Outreach Form

	Management Specialist	vaccination rides provided to Agencies	their agency with the SWART information.	servicing counties with SWART information.	them with SWART and Information
11/13/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate on the Veterans parade in Eagle Pass Texas.	The parade was set up for Maverick County agencies to present their agencies information.	A total of 200 flyers and incentive sere distributed at the parade for residents.
11/17/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited participate in the HOPE Center in Brackettville, Turkey Food Distribution and present SWART flyers to Sabinal residents.	The HOPE food Distribution was Drive Thru. SWART presented SWART information to residents picking up commodities.	150 families drove up to pick up commodities.
12/1-31/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Due to Covid19 at its highest numbers the use of emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 8 agencies received emails with SWART information
12/1-31/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 60 agencies were visited to provide them with SWART and Information
12/16/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate in person at the Kinney County Nutrition Center Christmas Party Event. In Brackettville Texas.	The event consisted of several agencies providing incentives and information to client.	A total of 30 flyers and incentive sere distributed at the Christmas party Event.

SWART Title VI Public Outreach Form

January - August 2022

Event Date	Southwest Area Regional Transit District Staffer(s)	Event	Date Publicized and Communication Method (Public Notice, Posters, Social Media)	Outreach Method (Meeting, Focus Group, Survey, etc).	Notes (Meeting size and format, location, Number of Attendees, etc.)
01/1-31/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information and Travel Trainer Program.	Numbers of emails send out to agencies around the 8 servicing counties with SWART information.	A total of 8 agencies received emails with SWART information
01/12/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited participate in the Utopia Food Distribution and present SWART flyers to Sabinal residents.	The Utopia food Distribution was Drive Thru. SWART presented SWART information to residents picking up commodities.	100 families drove up to pick up commodities.
01/1-31/2022	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information and Travel Trainer Program.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 39 agencies were visited to provide them with SWART and Information
02/1-28/2021	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information and Travel Trainer Program.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 42 agencies were visited to provide them with SWART and Information
02/1-28/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information and Travel Trainer Program.	Numbers of emails send out to agencies around the 8 servicing counties with SWART information.	A total of 2 agencies received emails with SWART information
2/08/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Participated in the SWTJC Community involent Event. Presented information from SWART and Travel Trainer information.	The event was composed of several Uvalde areas and other surrounding communities.	100 Attendees that participated and were given SWART incentives and information.
2/16/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to present at the Adult Basic Education Classroom in Uvalde SWTJC. Presented information from SWART and Travel Trainer information.	There were students in classroom and online zoom classroom. Presentation was for both classroom and zoom.	10 students that participated and were given SWART incentives and information.
2/22/2022	Maria Camacho Mobility	SWART Information provided to Agencies	Participated in the SWTJC Career Day Event. Presented	The event was composed of several Uvalde areas and	80 Attendees that participated and were

SWART Title VI Public Outreach Form

	Management Specialist		information from SWART and Travel Trainer information in Eagle Pass Texas.	other surrounding communities. providing information of agencies and career opportunities,	given SWART incentives and information.
03/1-31/2022	Maria Camacho Mobility Management Specialist	swart Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Emails were send out to agencies around the 8 servicing counties with SWART information.	A total of 5 agencies received emails with SWART information
03/1-31/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Gave educational, training and guidance in person to Travel Trainer participant.	Visited Travel Trainer clients to provide assistance for transportation needs.	A total of 3 new and existing clients participated on our Travel Trainer program to promote mobility independence.
03/23/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to do a child reading and presentation to parents at Leahey Real County Library in Leahey TX.	Provided a child reading and presented SWART information to present information to agencies.	18 were present at the library for presentation.
03/1-31/2022	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information and Travel Trainer Program.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 65 agencies were visited to provide them with SWART and Information
03/28/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to do a presentation to parents and grandparents meeting in Camp Wood Library.	Presented SWART information to present information and Travel Trainer Program to parents and grandparents group that meet at library on a monthly basis.	20 were present at the library for presentation.
04/1-30/2022	Maria Camacho Mobility Management Specialist	swart Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information and Travel Trainer Program.	Emails were send out to agencies around the 8 servicing counties with SWART information.	A total of 6 agencies received emails with SWART information
04/1-30/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Gave educational, training and guidance in person to Travel Trainer participant.	Visited Travel Trainer clients to provide assistance for transportation needs.	A total of 11 new and existing clients participated on our Travel Trainer program to promote mobility independence.
04/1-30/2022	Maria Camacho Mobility Management Specialist	SWART Information and free Covid 19 vaccination rides provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information and Travel Trainer Program.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 67 agencies were visited to provide them with SWART and Information
04/13/2022	Maria Camacho Mobility	SWART Information provided to Agencies	Was invited to participate and present SWART information on	TEAMS is a community of agencies around the	15 agencies were present in the meeting.

SWART Title VI Public Outreach Form

	Management Specialist		the TEAMS Uvalde Group Meetings .	Uvalde area. It allowed SWART to participate and present information to agencies. Also presented the Travel Trainer program.	
4/22/2021	Maria Camacho Mobility Management Specialist	SWART Information Presentation	Was invited to do a presentation Sabinal Library Elderly Bingo event.	Presented SWART information to present information and Travel Trainer Program to retired and elderly Sabinal residents bingo event.	13 were present at the library for presentation.
05/1-30/2022	Maria Camacho Mobility Management Specialist	swart Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Emails was send out to agencies around the 8 servicing counties with SWART information.	A total of 5 agencies received emails with SWART information
05/1-31/2022	Maria Camacho Mobility Management Specialist	Provided to Agencies SWART Information and the Travel Trainer Program.	Contacted agencies by walk in to introduce their agency with the SWART information and Travel Trainer Program.	Visited agencies by walk in SWART 8 servicing counties with SWART information.	A total of 98 agencies were visited to provide them with SWART and Information
05/1-31/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Gave educational, training and guidance in person to Travel Trainer participant.	Visited Travel Trainer clients to provide assistance for transportation needs.	A total of 7 new and existing clients participated on our Travel Trainer program to promote mobility independence.
05/04/2022	Maria Camacho Mobility Management Specialist	Provided to Agencies SWART Information and the Travel Trainer Program	Was invited to present to the Kids Are First Learning Center by Zoom at the Eagle Pass Seco Mines center.	Presented in a zoom conference to the parents of Kids Are First Learning Center.	15 Parents were present and were provide with SWART Information
05/24/2022	Maria Camacho Mobility Management Specialist	Provided to Agencies SWART Information and the Travel Trainer Program	Was invited to present at the Uvalde nutrition center in person .	Presented in person to present SWART information and the Travel Trainer program to nutrition center residents.	26 nutrition residents were present and provide them with SWART Information.
06/1-30/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Gave educational, training and guidance in person to Travel Trainer participant.	Visited Travel Trainer clients to provide assistance for transportation needs.	A total of 34 new and existing clients participated on our Travel Trainer program to promote mobility independence.
06/1-30/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	emails were send out to agencies around the 8 servicing counties with SWART information.	A total of 3 agencies received emails with SWART information
06/1-30/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 30 agencies were visited to provide them with SWART and Information

SWART Title VI Public Outreach Form

6/15-16/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Set up the SWART 10 th Anniversary Event Celebration. Drive Thru event. introduced the SWART information and Travel Trainer Program.	The SWART10 th Anniversary was organized for the community and riders. Special incentives and SWART information were presented.	A total of 105 clients and community members from Uvalde and Eagle Pass joined SWART Celebration.
07/1-31/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Emails were send out to agencies around the 8 servicing counties with SWART information.	A total of 6 agencies received emails with SWART information
07/1-31/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 55 agencies were visited to provide them with SWART and Information
07/1-31/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Gave educational, training and guidance in person to Travel Trainer participant.	Visited Travel Trainer clients to provide assistance for transportation needs.	A total of 4 new and existing clients participated on our Travel Trainer program to promote mobility independence.
07/13/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies and free Covid 19 vaccination rides provided to Agencies	Was invited to participate and present SWART information on the TEAMS Uvalde Group Meetings .	TEAMS is a community of agencies around the Uvalde area. It allowed SWART to participate and present information to agencies. Also presented the Travel Trainer program.	20 Agencies were present in the meeting.
07/15/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate Driscoll Health Back to School Event. Event was presented in person in Eagle Pass Tx.	. Participated in the back-to-school event were provided with incentives and provided SWART information.	250 Eagle Pass residents attended at the back-to-school event
07/16/2021	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate in person at the Crystal City 211 MRGDC Kids Event.	The event was set up in person at the Crystal City downtown area for community.	. A total of 150 flyers and incentive sere distributed at the families of Crystal City..
07/28/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate in the CRCG, Majer Specialty Counseling, Community Resource Counseling Group. Meeting was done by zoom meeting .	The CRCG meeting is directed by Mrs. Rosa Guzman, and is set up for Zavala, Dimmit, and Maverick County.	11 agencies around the Zavala, Dimmit and Maverick Counties were present.
08/1-18/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by emails . To introduce their agency with the SWART information.	Emails were send out to agencies around the 8 servicing counties with SWART information.	A total of 3 agencies received emails with SWART information

SWART Title VI Public Outreach Form

08/1-18/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Contacted agencies by walk in to introduce their agency with the SWART information.	Visited agencies by walk in in SWART 8 servicing counties with SWART information.	A total of 25 agencies were visited to provide them with SWART and Information.
08/1-18/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Gave educational, training and guidance in person to Travel Trainer participant.	Visited Travel Trainer clients to provide assistance for transportation needs.	A total of 2 new and existing clients participated on our Travel Trainer program to promote mobility independence.
08/02/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate at the Brackettville ISD back to school event. Event was done in person .	SWART set up a booth at the Brackettville back to school event. SWART presented with informative flyers and incentives.	A total of 150 Brackettville residents' families attended the event.
08/12/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate at the Centro De Salud Drive Thru Health Fair in Crystal City. In person event .	SWART set up a booth at the fair. Crystal City residents were presented with informative flyers and incentives.	A total of 250 clients and community members from Uvalde and Eagle Pass joined SWART Celebration.
08/12/2022	Maria Camacho Mobility Management Specialist	SWART Information provided to Agencies	Was invited to participate at the Uvalde Health System Health Fair and Back to School event. Event done in person .	SWART set up a booth at the fair. Uvalde residents were presented with informative flyers and incentives.	A total of 200 Uvalde residents and community members from the back-to-school event.